## Mercy Medical Group, Dignity Health: Michael Crandell, Executive Director

Less time charting means physicians are up-to-date on billing





Patient visits Adds 1+ patient per day

## **Before Augmedix:** Physicians' quality of life was suffering

I think every doctor in our system was not a fan of electronic medical records—but they're a necessary evil. EHRs require a lot of charting, a lot of time. And I don't know any doctor who is practicing full-time, isn't working extra hours and working from home. It significantly affects their quality of life.

I know doctors who regularly go home late because they're working on records, spend time a little with their family having dinner, putting the kids to bed — and then continue to work for a couple of hours at home, just to be able to keep up with their chart notes.

## After Augmedix: Even the busiest physicians are caught up

Some of our most productive doctors who have hectic schedules and had been a month or so behind in their chart notes and their billing are caught up at the end of every day now — without working extra hours. They leave on time, and when they come in, they know they won't have 30 unfinished charts waiting for them.



"I've had doctors tell me that Augmedix has been life-changing for them."

– Michael Crandell



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